



Juvenile Court of Memphis and Shelby County

616 ADAMS AVENUE MEMPHIS, TENNESSEE 38105
P. O. BOX 310 MEMPHIS, TENNESSEE 38101

MEMORANDUM:

To: Countywide Juvenile Justice Consortium (CJJC), Shelby County, Tennessee

From: Memphis and Shelby County Juvenile Court (Court)

Date: February 15, 2016

Subject: Response to CJJC Inquires and Recommendations

Response by Juvenile Court to CJJC Inquiries and Recommendations

Public Feedback Report No. 4

1. The CJJC is concerned about this parent's inability to understand the process that her child was taken through and her inability to obtain immediate access to information about her child's case.

Response: We don't really know how to answer this question in regards to the statements that her child was interrogated at 201 Poplar and she could not find out any information. The Court is not involved with interrogating or charging any youth, but this is truly hard to hear. The probation counselor assigned to the case is the person to call with any questions regarding process, procedure, dates, etc. The Court is working on a 1-2 page FAQ sheet to hand out to all parents and guardians to explain the process in plain language.

Recommendations

1. **The CJC would like to recommend that one or more parent liaison(s) be provided free of charge to all parents with children who have delinquency matters. A parent liaison should not be a defense attorney or probation officer who is handling a child's delinquency matter because there could be a conflict of interest in discussing the case and/or disposition of the child's case.**

Response: While the Probation Counselors currently can answer any questions, the Court has requested information from JDAI to determine how other courts may handle these issues. We will get back with you when information is received.