

**Shelby County Fire Department  
Headquarters  
1075 Mullins Station Rd. Bldg. "C", 2<sup>nd</sup> floor  
Memphis, TN 38134**



**\*\*\*\*\* Media Release \*\*\*\*\***

**August 10, 2011**

### **Shelby County Fire Department Ranks High in 2010 National Emergency Call Survey**

The Shelby County Fire Department recently took part in a national survey comparing the number of emergency calls made between different fire departments across North America. Submitted by Administrative Battalion Chief Glen Kneeland, the results were just announced. The Shelby County Fire Department placed in four key areas: The busiest fire station, engine company, rescue company and hazardous materials response.

**“More than 80% of our calls are medically related. The rankings help us compare our capabilities with other agencies around the nation,”** said Fire Chief Clarence Cash.

Some 238 fire departments took part representing 43 states, 5 Canadian Provinces and the District of Columbia. More than 65 million people are protected by these departments and their 3,402 engine companies and 1,236 ladder companies. The survey counted 7,985,491 fire and EMS calls last year from these fire departments.

Shelby County Fire Station 65 (Canada Rd. & I-40) is the 154<sup>th</sup> busiest fire station with 3,350 emergency calls.

Shelby County Fire Engine 63 (Southeast Shelby County) is 165<sup>th</sup> busiest engine company with 1,631 emergency calls.

Shelby County Fire Rescue 66 (Responds to all un-incorporated Shelby County & Lakeland) is the 55<sup>th</sup> busiest heavy rescue company with 1,124 dispatches.

Shelby County Fire also ranked the 79<sup>th</sup> busiest in hazardous materials response with 34 emergency calls made during 2010.



**Rescue 66 of the Shelby County  
Fire Department responding to an  
emergency on Interstate – 40.**

The Shelby County Fire Department dispatches nearly 18,000 fire and EMS calls annually. This is done with nine engine companies and a total fire department work force of almost 160 employees.



**Shelby County Fire Department  
Engine Company Number 63.**

**Fire Station Number 65 near Canada Rd. & I-40. 3,350  
fire and emergency medical calls were made by fire  
fighters and equipment from this house last year!**

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