



NEED HELP WITH YOUR UTILITIES DURING COVID-19?

The Utility Assistance Program (LIHEAP) may be able to help. This program can pay up to \$650 on your MLGW utility account.

PROGRAM QUALIFICATIONS

The following requirements must be met to qualify for the program:

- ◆ Legal resident of Shelby County
- ◆ Meet household income for Federal Poverty Guidelines
- ◆ Active utility account
- ◆ No previous assistance received during the current program year

We are here to help you during the COVID-19 pandemic.

Email Completed Application With all Supporting Documents to

LIHEAP@shelbycountyttn.gov

Be Proactive and Apply for CSA Assistance TODAY!



If you have received assistance between **October 1, 2017** and **September 30, 2019** you are eligible to apply online at: <https://thosolutions.com/TNOnlineApplication>

All other customers must visit us at www.shelbycountycsa.org/covid-19 to learn how to submit an application via email or mail.

Call us at (901) 222-4212 for additional information.



Visit us at www.shelbycountycsa.org

150% + FEDERAL POVERTY GUIDELINES



UTILITY ASSISTANCE (Effective May 2019)

Family Size	Annually	Monthly
1	\$22,843.00	\$1,903.58
2	\$29,871.00	\$2,489.25
3	\$36,900.00	\$3,075.00
4	\$43,928.00	\$3,660.66
5	\$50,956.00	\$4,248.75
6	\$57,985.00	\$4,832.08
7	\$65,013.00	\$5,417.75
8	\$72,041.00	\$6,003.41
*For Each Additional Person Add:	\$ 7,028.00	\$ 585.66

**Please note, before submitting an application the last 30 days of income is calculated when applying for assistance. Therefore, if you lost your job last week, you may not meet income eligibility. You must provide documentation of income loss (i.e. employer separation letter). See the income chart above to determine if you qualify

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